

RESOLUTION NO. 2025-XXX

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF HOLLISTER AUTHORIZING THE CITY MANAGER TO FINALIZE NEGOTIATIONS AND ENTER INTO A CONTRACT WITH TYLER TECHNOLOGIES INC., AND EXECUTE AGREEMENTS THAT ACCOUNT FOR STANDARD IMPLEMENTATION CHANGE ORDERS AS WELL AS ANNUAL SOFTWARE LICENSE INCREASES, NOT TO EXCEED 10%, AS WELL AS TO PROCURE ADDITIONAL LICENSES AS NEEDED TO SUPPORT EMPLOYEE GROWTH

WHEREAS, in November 2002, the City Council approved an agreement with Tyler Technologies, Inc., to implement Tyler Technologies' Human Resources (HR), Finance, and Permit Management solutions as part of the City's Enterprise Resource Planning (ERP) software; and

WHEREAS, Tyler Technologies, Inc., is the sole owner of the solutions and technologies providing ongoing support and integration of Tyler Technologies product services; and

WHEREAS, the Tyler Technologies ERP solution has been an integral part of the City's ERP system, supporting compliance with financial tracking, HR record-keeping, and employee management; and

WHEREAS, the migration and support of the Tyler Technologies ERP (Enterprise Resource Planning) software from on-premises to the Cloud as a SaaS (Software as a Service) solution that will span 4-6 months of environment migration and a total of 36 months support through May 2028, with a total cost of \$392,184.00, to be split equally over FY 2024/25, FY 2025/26, and FY 2026/27 and reduce the overall migration costs.

NOW, THEREFORE, BE IT RESOLVED, Adopt a resolution authorizing the City Manager to enter a contract with Tyler Technologies Inc., and execute agreements that account for standard implementation change orders as well as annual software license increases, not to exceed 10%, as well as to procure additional licenses as needed to support employee growth. An amendment request is being submitted to remove the Laserfiche software module license and include professional services to support a new integration within the SaaS environment for the City's business licenses and building permits module.

PASSED AND ADOPTED, by the City Council of the City of Hollister at a regular meeting held on September 2, 2025, by the following vote:

AYES:
NOES:
ABSTAINED:
ABSENT:

Roxanne Stephens, Mayor

ATTEST:

APPROVED AS TO FORM:
Lozano Smith Attorneys at Law

Jennifer Woodworth, MMC, City Clerk

Mary F. Lerner, City Attorney

I, Jennifer Woodworth, MMC, City Clerk of the City of Hollister, do hereby certify that the attached Resolution No. 2025-XXX is an original resolution, or true and correct copy of a City resolution, duly adopted by the Council of the City of Hollister at a regular meeting held on September 2, 2025 at which meeting a quorum was present.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the official seal of the City of Hollister on September 2, 2025.

Jennifer Woodworth, MMC
City Clerk of the City of Hollister