

Ravikumar Donthi

From: Swanson, Brandon <brandon.swanson@tylertech.com>
Sent: Monday, August 11, 2025 2:58 PM
To: Ravikumar Donthi
Cc: Delia Pichardo; Grizelle Gonzalez; Cecilia Rodriguez; Sean Colt
Subject: Re: Laserfiche Interface

Follow Up Flag: Follow up
Flag Status: Completed

Good afternoon Ravikumar,

I pulled your annual maintenance log and found the Laserfiche interface line item, please see below. Once the amendment is returned signed and executed, the line item and dollar amount will be removed from your contract. If you have any additional questions, please let me know.

CusCd	CustomerName	State	SKUDescription	Qty	CurrentFee	Total
43338	HOLLISTER, CA CITY OF	CA	Laserfiche Interface - CRM - Maintenance	1	\$1,754	

Thank you,

Brandon Swanson
Account Representative
Tyler Technologies, Inc.
P: 714-423-2002

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From: Ravikumar Donthi <ravikumar.donthi@hollister.ca.gov>
Date: Monday, August 11, 2025 at 11:48 AM
To: "Swanson, Brandon" <brandon.swanson@tylertech.com>
Cc: Delia Pichardo <delia.pichardo@hollister.ca.gov>, Grizelle Gonzalez <grizelle.gonzalez@hollister.ca.gov>, Cecilia Rodriguez <cecilia.rodriguez@hollister.ca.gov>, Sean Colt <sean.colt@hollister.ca.gov>
Subject: RE: Laserfiche Interface

Brandon,

Good day!

After reviewing the agreement, the amendments do not appear to have any highlighted financial impact. Could you share the original agreement that includes the purchase of the module, so we can determine the appropriate signing authority—or confirm if these changes have no monetary impact?

Warm regards,



Ravikumar Donthi

Information Systems & Tech, Assistant Director
City of Hollister | Information Technology
375 Fifth Street, Hollister, CA 95023
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From: Swanson, Brandon <brandon.swanson@tylertech.com>

Sent: Friday, August 8, 2025 9:59 AM

To: Cecilia Rodriguez <cecilia.rodriguez@hollister.ca.gov>

Cc: Delia Pichardo <delia.pichardo@hollister.ca.gov>; Grizelle Gonzalez <grizelle.gonzalez@hollister.ca.gov>; Ravikumar Donthi <ravikumar.donthi@hollister.ca.gov>

Subject: Re: Laserfiche Interface

Good morning Cecilia,

Attached is an amendment to have the Laserfiche interface removed. If you could please review, sign, and return at your earliest convenience, I'll have this executed by our attorney. If you have any questions, please let me know.

Thank you,

Brandon Swanson

Account Representative
Tyler Technologies, Inc.
P: 714-423-2002

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From: "Swanson, Brandon" <Brandon.Swanson@tylertech.com>
Date: Wednesday, July 30, 2025 at 12:31 PM
To: Cecilia Rodriguez <cecilia.rodriguez@hollister.ca.gov>
Cc: Delia Pichardo <delia.pichardo@hollister.ca.gov>, Grizelle Gonzalez <grizelle.gonzalez@hollister.ca.gov>, Ravikumar Donthi <ravikumar.donthi@hollister.ca.gov>
Subject: Re: Laserfiche Interface

Thank you Cecilia. I'll work on this removal.

Have a great day,

Brandon Swanson
Account Representative
Tyler Technologies
P: 714-423-2002

www.tylertech.com

From: Cecilia Rodriguez <cecilia.rodriguez@hollister.ca.gov>
Sent: Wednesday, July 30, 2025 12:18:12 PM
To: Swanson, Brandon <brandon.swanson@tylertech.com>
Cc: Delia Pichardo <delia.pichardo@hollister.ca.gov>; Grizelle Gonzalez <grizelle.gonzalez@hollister.ca.gov>; Ravikumar Donthi <ravikumar.donthi@hollister.ca.gov>
Subject: Re: Laserfiche Interface

Hi Brandon,

Yes, we would like to discontinue the Laserfiche interface with INCODE 9 as it is not currently being used.

Thank you,



Cecilia Z Rodriguez

Management Analyst
City of Hollister | Administrative Services
327 Fifth Street, Hollister, CA 95023
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From: Swanson, Brandon <brandon.swanson@tylertech.com>
Sent: Wednesday, July 30, 2025 12:06 PM
To: Cecilia Rodriguez <cecilia.rodriguez@hollister.ca.gov>
Subject: Laserfiche Interface

Good afternoon,

In regards to our meeting yesterday, could you please acknowledge that you wish to discontinue the Laserfiche interface so I can include with my request for an amendment to be drafted? I appreciate your help.

Thank you,

Brandon Swanson
Account Representative
Tyler Technologies, Inc.
P: 714-423-2002

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